

# GUEST INFORMATION

**CHECK IN/OUT** – Arrival 2pm onwards and checkout 10am.

**OFFICE HOURS** – Open 8:30am - 6pm.

**APARTMENTS** – Please leave apartments the way you found it. Charges will be made to credit cards for all additional cleaning and damages. No smoking.

**BUNK BEDS** – Australian Standards relate to the use of bunk beds and state that “Children under the age of 9 years are not recommended to use the top bunk”.

**EARLY DEPARTURE** – Please notify the office if departing prior to 8am. Keys can be left in the key box out the front of reception.

**PETS** – Prior arrangement required. Please speak with management. Scoop the poop. Keep on a lead at all times.

**FIRES, FIREWOOD AND DRUMS** – Orders for fire drums and firewood need to be made at reception by 5pm each day and can be delivered to your site. Charges apply. No deliveries after 5pm. The statutory Bush Fire Danger Period runs from 1 October to 31 March. During this time lighting of campfires are not permitted within the park.

**FIRE HOSES** – Are for the use of an emergency situation only.

**NOISE** – In consideration of other park users, we ask that noise be kept to a minimum after 10pm. Music curfew 10:30pm.

**FACILITIES** – BBQ's and toilet amenities are to be left in a tidy manner ready for the next person to use.

**RECYCLING** – There are bins located throughout the park. Please put all recyclables in these bins.

**RUBBISH** – All rubbish is to be placed in skip bins provided. Please see park maps for locations.

**SMOKING** – Strictly no smoking in apartments, amenities or sport and play areas.

**VISITORS** – All day/night visitors must register with reception and pay fees before entering park. Visitors cars must remain outside of the park.

**CAR PARKING** – Strictly on your site and must not encroach the road.

**BOAT/JET-SKI/TRAILER PARKING** – As indicated on the park map.

**RE-BOOKING** – Re-booking for the same time the following year must be done prior to your departure. We cannot hold your site or accommodation after you have left the park.

**NO REFUNDS** – For early departures.

**SAFETY** – In the interest of safety, a 10kph speed restriction applies to all vehicles in the park. Push bikes must not be ridden around the amenities block or in the park after sunset and helmets must be worn at all times. These are important safety regulations and we ask for your assistance in adhering to them.



**GUM TREES** within the park may lose limbs without warning. Care should be taken when leaving property adjacent to or near any gum trees growing within or adjacent to the park. Camp at your own risk under these trees.

## FACILITIES

**LAUNDRY** – Washing machines and dryers are \$4 per load and only take \$1 coins. Change available at reception.

**GAMES ROOM** – Offers flat screen TV and assorted table games. Opens 8:30am- 8:30pm or at management's discretion.

**AMENITIES** – Located centrally in the park, mens, ladies, family room with baby change table, laundry and clothes lines.

**POOL** – Our pool area opens from 8:30am-8:30pm. Pool rules are to be followed. Pool hours are at the discretion of the park owners, depending on weather conditions.

**GAS BOTTLES** – We offer swap and go during office hours.

## EMERGENCY SERVICES

**POLICE / FIRE / AMBULANCE: 000**

### POLICE STATION

15 Queen St, Corowa ..... 02 6033 1144

### FIRE STATION

Riesling St & Isabel St, Corowa... 02 6033 1344

### COROWA DISTRICT HOSPITAL

Guy St, Corowa ..... 02 6033 7555

### COROWA MEDICAL CENTRE

61 Guy St, Corowa ..... 02 6030 5500

## PLEASE NOTE

All vehicles, boats and other property belonging to guests are brought into Bindaree Holiday Park at the Owners risk. No responsibility will be taken by the Park Management for any damage or loss which may occur to such property whilst within the park.